HOW TO EFFECTIVELY FACILITATE VIRTUAL TRAINING

THE Carroll-Keller GROUP, LTD.

OVERALL OBJECTIVE

The How to Effectively Facilitate Virtual Training Session aims to introduce the new internal trainer or subject matter expert to the skills necessary for them to be a successful trainer by enabling them to **plan,** and **deliver a virtual training program**.

OUTCOMES

You will learn online how to:

- ► utilize visual, verbal, and vocal skills during the training presentations
- ► minimize the negative impacts of inattentive learners
- ► understand the basic principles of adult learning
- ► ask the right question – each time, every time
- ► engage and re-engage the adult learner
- ► create rapport with the learner
- ► prepare before the session

COMPETENCY

Essential Internal Virtual Training Skills and Techniques:

- ► The ability to plan, and deliver an online training session with the desired impact, utilizing the verbal, vocal, behavioral and classroom management skills required.

CONTENT